

# Windows Vista: Enabling the PING reply

**Subject:** This document describes, how to enable the PING reply on computers with Windows Vista OS

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## Symptom

The external GUI stops displaying spectrum data about 3 s after its start.

## Possible cause

The GUI is installed on Windows Vista. This operating system blocks PING replies by default.

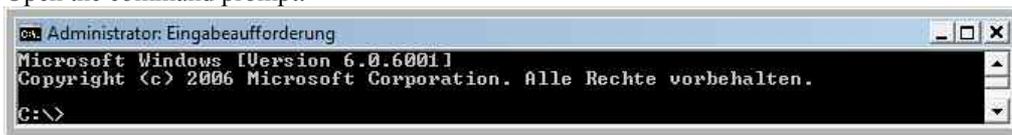
## Solution

This solution is applicable under these two conditions:

1. Operating system is Windows Vista
2. The used firewall is the “Windows Firewall”

To enable a computer replying to a PING request, the Windows Firewall must be configured. The following steps must be performed:

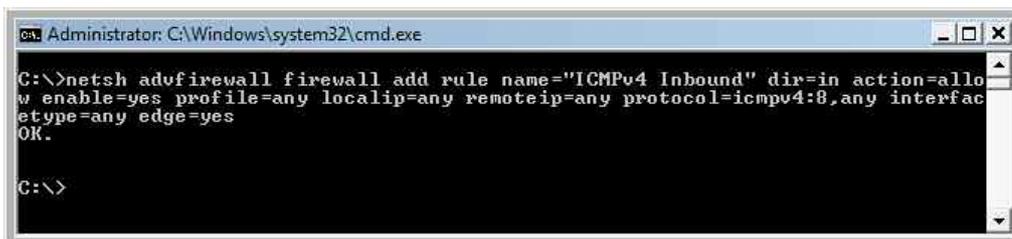
1. Log on Windows Vista with administrative privileges.
2. Open the command prompt:



3. Enter the following command:

```
netsh advfirewall firewall add rule name="ICMPv4 Inbound" dir=in action=allow  
enable=yes profile=any localip=any remoteip=any protocol=icmpv4:8,any  
interfacetype=any edge=yes
```

Press <Enter>



4. The command line displays “OK.”  
From now on the OS replies incoming PING requests.

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